

Package of six

Participation Action Plans

(D2.3)

Version: 1.1 Date: 31.01.19









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Participation Action Plan

For Lindängen, Malmö (D2.3)

Version: 1.1 Date: 30.01.19

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Geppert (Malmö)









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1 Preliminary Information

The section Preliminary Information contains all relevant background information (social structure, legal frameworks, existing projects and activities in the neighbourhood) on the neighbourhood. Content for this section will be taken over from the Neighbourhood Dossiers, the SWOT Brochure and the CCER.

Lindängen is located in the South of Malmö and home for 7.620 people. Compared to other parts of Malmö, the population in this neighbourhood is characterized by a high migration background. Most frequently spoken languages are Arabic, Polish, Danish and Serbian/Croatian. Lindängen is home to a very young population. 36 % of the residents are below the age of 24 compared to 29 % for Malmö's average. Other socio-economic statistics describing Lindängen are an employment rate and per capita income below the city wide average, while school results rank above Malmö's average.

The neighbourhood is representative for the Swedish building style of the 1960s-70s. During a time when housing was scarce, the national government encouraged the construction of one million new apartments with a clear separation of transport modes. Up until now, parking is reserved in underground garages and outside the neighbourhood. Inside, bike lanes and pedestrian paths connect residential areas with its central amenities, shops and services.

Malmö is standing at the outset of a building boom and Lindängen will be one of the main beneficiaries of this development. 200-300 new apartments will be built and two existing schools expanded to meet the needs of a growing population. Two bus express bus lines will be directed through the neighbourhood and accompanied with complementary changes e.g. redistribution of public and private space, bike-sharing system, bicycle paths.

More an organisational rather than a legal framework, Program Lindängen is a five-year pilot program with the objective to develop a model for geographical program governance. Investments and projects included into the program accumulate to a budget of ca. 500 million SEK (50 million EUR) and target both social and physical changes in the neighbourhood. The program is supposed to generate important lessons as well as various departments to act in a decisive and coordinated manner in order to meet challenges and use opportunities in Lindängen. Co-creation plays a central part for the program. SUNRISE contributes with a mobility perspective to the program.



2 Goals of Participation Process

This section outlines the goals of the participation process in the neighbourhood as defined by the DoA, the Neighbourhood Dossier, and the SWOT Dossier and describes the key issues in each neighbourhood from the co-identification and co-validation phase of SUNRISE (WP1) to be addresses in the participation process.

Malmö's main objective with SUNRISE in Lindängen is to identify and test concrete mobility solutions that facilitate people living and working in Lindängen to travel in a more sustainable way. Special attention should be paid to foster use of bicycles, walking and public transport.

Overall, the co-creation process of SUNRISE in Lindängen should activate local residents and workers to actively take part in the development and shaping of their neighbourhood.

An underlying theme of SUNRISE activities in Malmö is to improve residents' experience of public space. Lindängen has seen an increase in criminal activity in recent months which is discouraging use of public space. Therefore, activities that bring residents in public space are a key feature of participation in Lindängen.



3 Key Stakeholder

Section 3 gives an overview of the key stakeholder that are relevant for the participation process in SUNRISE as defined in the Neighbourhood Dossier and the SWOT Dossier.

Real estate owners:

Home is the central origin and destination point for travellers. We foresee that physical and social changes at peoples' homes will become relevant at a later stage of the project. As the city council we have limited to no authority over changes on privately owned land. That is why was important to involve real estate owners at an early stage of the project:

- to facilitate the dialogue and communication with residents
- to develop and test measures regarding their own properties
- to maintain successful measures in the long run.

Residents:

We learned from local partners at the other departments as well as real estate owners that we cannot expect people to join a co-creation forum. Instead, it is important to facilitate their engagement by meeting them on their own turf and terms. The process in WP1 formulated a wide and open approach to reach as many residents as possible. This gave a good indication of the issues residents find relevant in the neighbourhood and which corridors of option/actions can be developed further in WP2.

Lindängen is located in the south of Malmö and home for 7.620 people. Compared to other parts of Malmö, the population in this neighbourhood is characterized by a high migration background. 76 % of the population of Lindängen have foreign background compared with the Malmö average of 45 %. Most frequently spoken languages are Arabic, Polish, Danish and Serbian/Croatian.



Lindängen is home to a very young population. 36% of the residents are below the age of 24 compared to 29% for Malmö's average.

Age composition		
(%)	Lindängen	Malmö
0-4 years	9,5	7
5-9 years	7	6
10-14 years	6	5
15-19 years	6	4,5
20-24 years	7,5	6,5
25-29 years	8	10
30-34 years	8	9
35-39 years	8,5	8
40-44 years	6,5	7
45-49 years	6	6
50-54 years	5	6
55-59 years	5	5
60-64 years	4	5
65-69 years	3,5	4
70- years	9,5	11

In Lindängen households with children are more common than city average.

Household structure (%)	Lindängen	Malmö
Single households	55,5	61,5
Households with children <18 yrs	26	20,5

The neighbourhood has many multi-storey buildings with a high percentage of rental flats and hardly no detached houses compared to the rest of Malmö.

Type of residential housing (%)	Lindängen	Malmö
Apartments rental	64	47
Apartments condominium	36	37
Owned detached houses	<1	15,5

In Lindängen a significantly lower share of the population has reached a high level of education compared to the Malmö average. However, the school results rank above average.



	Lindängen Malmö		lmö	
Achieved level of education (%)	Women	Men	Women	Men
Primary education	20,5	22	11,5	14
Secondary education	44	44	33,5	39
Higher education	29	25,5	51	43

Other socio-economic statistics describing Lindängen are an employment rate and per capita disposable income below the city average.

	Lindängen		Malmö	
	Women	Men	Women	Men
In employment (%)	50	52	67	68
Job seekers (%)	10	11,5	5,5	6,5
Disposable income (SEK)	154500	163000	214300	246600

Going forward we want to facilitate more in-depth discussions on people's everyday mobility connected to the co-identified corridors and focus areas in ways that makes it both easy, fun, engaging and hands-on. We plan to make use of contexts of well-established network with trust amongst the members to find ways to overcome language barriers and encourage residents to continue working with us in the co-creation process. Our aim is to facilitate a mobility dialogue in an easy and fun manner together with the groups. We will focus our participatory activities in venues and forms that allows us to meet people at work, at school, during free-time activities or while engaging in voluntary work etc.

4 Level of Participation

This section outlines the level of participation. As SUNRISE's core feature is co-creation, this section will state as the desired level of participation "co-decision" (see D2.1 Handbook for Participation Methods and Tools).

In the SUNRISE project process, co-creation is at the core. Co-creation refers to cooperatively analyse, design, select and implement relevant mobility measures in the respective neighbourhoods, such as Lindängen in Malmö. Thus, co-creation is based on participation of relevant stakeholder of the neighbourhood in the co-creation process of SUNRISE. In practice, the co-creation process in SUNRISE will present a mix of participation activities with differing, yet complimenting levels of participation: Information, Consultation, Co-decision. The methods and tools chosen either strive to reach out to targeted stakeholder groups or the broader community.





5 Participation Activities

Section 5 is the core section of the Participation Action Plan and should contain a comprehensive list of participation activities in SUNRISE. As some cities are well ahead with their participation process, this section contains 2 subchapters for planned (5.2) and implemented activities (5.1) in your neighbourhood.

In Lindängen, a diverse set of participation activities have been implemented to day and are planned under the SUNRISE umbrella for the phases of co-identification and co-validation of problems and needs, of co-selection and co-development of measures, and the co-implementation phase. The following tables collect the implemented activities and the planned activities in Lindängen. These activities have been developed based on an analysis of stakeholder in the neighbourhood and the overall goals of SUNRISE in Lindängen. As SUNRISE is multi-annual planning process, the planned activities may be adapted to the further development of the overall co-creation process in the neighbourhood.

5.1 Implemented Participation Activities

Information for already implemented participation activities in SUNRISE will be obtained from the CCER.

The following participation activities have been implemented in Lindängen until now under the umbrella of SUNRISE.



Pop-up Event 1: Visibility Campaign	
Target Audience	Cyclists, pedestrians
Objective	 to inform about SUNRISE and how to get in touch with us to raise pedestrians' and cyclists' awareness to their traffic safety in the dark.
	At Lindängen Centre, flyers, high visibility vests and reflectors were handed out to pedestrians and cyclists.
Material required	Flyers, high visibility vests, reflectors
Location/Venue	Lindängen Centre (Nov 2017)
Organisational Responsibility	SUNRISE team Malmö
Partner Organisations	City of Malmö: expanding on an existing campaign of the city of Malmö, support through advertisement and material



Focus Group: Running Track	
Target Audience	Residents of Lindängen, persons using jogging on the running track
Objective	The focus group meetings were organised as fitness events where participants tested a proposed running track together. General information on how the runners experienced the urban surroundings were of interest from a SUNRISE perspective. As the track goes on existing pedestrian paths the perception of runners/users gives also give indications of how other user groups perceives the urban environment. A way to collect ideas and concerns about the area and its public spaces
Material required	Documentation material
Location/Venue	Allaktivitetshuset (Nov-Dec 2017, 3 meetings)
Organisational Responsibility	SUNRISE team Malmö
Partner Organisations	Subcontractor for moderation of event



Lunch Meeting: Real Estate Managers	
Target Audience	Local real estate managers from Lindängen
Objective	Inform, engage and involve local real estate managers into SUNRISE. 1.) Presenation of "Storstadspaketets" impact for Malmö 2.) And its impact for Lindängen 3.) Our goals with SUNRISE in this context 4.) Presentation of the SUNRISE process 5.) Discussion
Material required	Documentation material, buffet
Location/Venue	Allaktivitetshuset (March 2018)
Organisational Responsibility	SUNRISE team Malmö
Partner Organisations	n/a



Pop-up Event 2: Bike Day	
Target Audience	Residents, cyclists
	Pop-up event in order to meet people wherever they are and being present in their everyday lives. A way to build trust, raise interest and make people curious about the topic and to have a dialog about the preconditions for biking in the area.
Objective	We put up posters, handed out flyers and introduced an email based suggestion box.
	Features: Low cost used bikes were auctioned out etc, Cykelköket helped with simple bike repair and service and kids could improve their skills on a "bicycle agility course".
Material required	Posters, flyers, email based suggestion box; used bikes
Location/Venue	Lindängen Centre (May 2018)
Organisational Responsibility	SUNRISE team Malmö
Partner Organisations	Cykelköket (bike upcycling and refitting community), Move by Bike (bike based freight and delivery company), MKB (real estate manager), Department for labour and social affairs



On-tour Events	
Target Audience	Residents of Lindängen, real estate managers
Objective	On-Tour participatory events were planned and executed during June in close cooperation with local real estate managers. Real estate managers got involved in every step of the preparation, implementation and evaluation. We organised these events in conjunction to the local Bairam park festival as well as during after work rush hour on the local square in front of a grocery store. The placing of the events where residents met or passed by were important. A glass container was decorated and arranged with dialogue material and colourful seating furniture.
Material required	Posters, flyers, email based suggestion box
Location/Venue	Mobile glass container placed in a park, a local square and in front of a grocery store (June 2018).
Organisational Responsibility	SUNRISE team Malmö
Partner Organisations	Bairam festival organisation, real estate owners



5.2 Planned Participation Activities

Please add all participation activities that are planned in your neighbourhood for SUNRISE in this section. Each table should contain one type of activity. If an activity consists of a sequence of events (e.g. mobile stand at various locations at different times of the day), only one table is sufficient.

The following participation activities are planned in Lindängen under SUNRISE for the finalisation of the Co-development & co-selection phase and the co-implementation phase. As a co-creation process has to cater for emergence and thus be flexible, the listed participation activities are subject to adaptations and changes.

Bike parking co- creation lab(s)	
Target Audience	Residents living in the identified rental buildings
Objective & short description	Our objective is to, together with residents, co-plan and co- develop measures for safer bike parking facilities.
	We plan to do this through "Charrette"-styled workshop/"future workshops" to address the existing issues and together develop ideas and solutions.
	We want to partner with real estate managers and potentially Hyresgästföreningen in facilitating the activity and to invite/engage the target group.
Material required	Invitations to residents, flyers, maps, printed photographs input visualised on maps, post-it, pens, tape, scissors, paper etc
Location/Venue	In a venue provided by the real estate owner/manager
Organisational Responsibility	Dialogue unit, Malmö city municipality
Partner Organisations	Real estate owners/managers & Hyresgästföreningen (tenant association)
Project Month	Project month 21 (January 2019)



Activating urban space co-creation lab(s)	
Target Audience	Youngsters (young women especially) and adult men and women
Objective	Our objective is to, together with young people (young women especially) and adult men and women, co-plan and co-develop measures for activating urban spaces.
	We will use/test an "open space event" - with only the topic/issue of "safety and activating urban space" as predefined. We want to partner with representatives from Allaktivitetshuset in facilitating the activity and to invite/engage the target group.
Material required	Invitations to residents, flyers, maps, input visualised on maps, post-it, pens, tape, scissors, paper etc
Location/Venue	Allaktivitetshuset (multi-activity community center)
Organisational Responsibility	Dialogue unit, Malmö city municipality
Partner Organisations	Allaktivitetshuset (multi-activity community center)
Project Month	Project Month 20 (December 2018)



Reclaiming urban space co-creation lab(s)	
Target Audience	Residents within the neighbourhood especially families with children
	Our objective is to, together with families with young children, co-plan and co-develop measures for reclaiming urban space back to pedestrians, playing kids and cyclists (from illegal/inappropriate car driving).
Objective	We plan to use a "charrette"-styled workshop gathering both "experts" in mobility solutions and citizens (who are experts on their everyday life) to work together to define, plan and develop solutions to the safety and mobility issues in one or more areas.
	We want to partner with representatives from the city's mobility unit in facilitating the activity. And to tap into Allaktivitetshuset's networks to invite/engage the target group.
Material required	Invitations to residents, flyers, maps, input visualised on maps, post-it, pens, tape, scissors, paper etc
Location/Venue	Allaktivitetshuset (multi-activity community center)
Organisational Responsibility	Dialogue unit, Malmö city municipality
Partner Organisations	Allaktivitetshuset (multi-activity community center)
Project Month	Project Month 21 (January 2019)

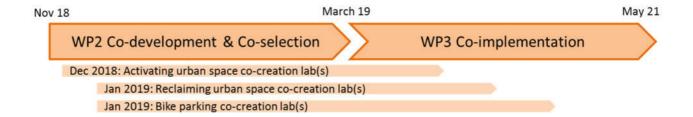
The plans you lay out in this section will inform and structure the co-implementation process (WP3) that follows the co-development of solutions (WP2). Please consult D3.1 Co-implementation Guidelines (or, before March 2019, MS34 Draft Co-Implementation Guidelines for more details on the participation/ co-creation process during the co-implementation phase. This may be useful to consult as you plan your participation activities and develop your Neighbourhood Mobility Action Plan (NMAP), in order to ensure a common understanding of what co-implementation entails in SUNRISE.



6 Timeline for Participation Activities

Based on section 5, a timeline is developed providing a graphical overview of the participation activities of SUNRISE in your neighbourhood.

The planned participation activities in Lindängen span over the remaining WP2-period and into WP3, the co-implementation phase. Each of the planned activities will consist of a sequence of events at location, with slightly differing formats. The lab- character of the activities allows for a big flexibility regarding the precise organisation of each event in the activity.





7 Partners





































Participation Action Plan

For Southend (D2.3)

Version: 1.1 Date: 30.01.19

Author: Lukas Franta, Krithika Ramesh, Justin Styles









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1 Preliminary Information

The section Preliminary Information contains all relevant background information (social structure, legal frameworks, existing projects and activities in the neighbourhood) on the neighbourhood. Content for this section will be taken over from the Neighbourhood Dossiers, the SWOT Brochure and the CCER.

The Southend City Centre neighbourhood lies at the heart of Southend-on-Sea. It is a dynamic neighbourhood with a mixture of business, residential, demographics and environments and is in close proximity to both railway networks and public transport services. The area is also divided by two of the busy roads in the Borough which converge in the north of the neighbourhood (see map below).

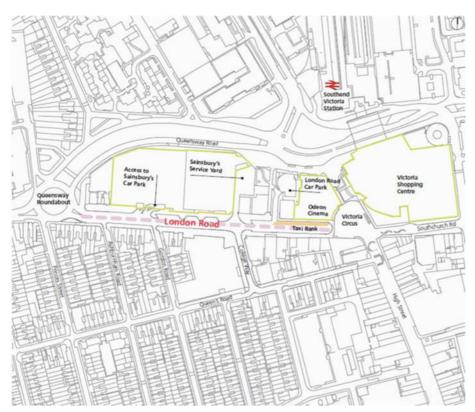


Figure 1: Project Area of SUNRISE in Southend

The neighbourhood covers an area of around 0.5 km2 and has a population of around 4,700. Around 27-30% of the inhabitants in the neighbourhood are economically inactive which includes people who are retired, looking after home/family, long term sick or disabled, and students. The neighbourhood is mixed with some affluent areas and some very low-income groups. There is a higher percentage of people unemployed in this neighbourhood compared to Southend as a whole. The neighbourhood falls under three Council wards which have overall about 15% of the inhabitants over the age of 60. However, the proportion of inhabitants over the age of 50 in certain parts of this neighbourhood is as high as 36-86%.





The neighbourhood falls within one of the most deprived wards in Southend-on-Sea and there are efforts being made to regenerate the area. These societal challenges are mirrored in the quality of some of the neighbourhood's environment. The car is seen as a safer mode of transport and hence many opt not to walk or cycle.

Social networks in the neighbourhood are affected by the on-going regeneration of the neighbourhood, creating a divide between the older, less affluent, original residents, and the younger, more affluent new residents. Car often is perceived to represent affluence and is another reason that some choose the car over public transport, cycling and walking. Having said that, a recent survey revealed that walking is the main mode of travel to the City Centre. This includes people coming from different parts of Southend (not just the City Centre Neighbourhood).

2 Goals of Participation Process

This section outlines the goals of the participation process in the neighbourhood as defined by the DoA, the Neighbourhood Dossier, and the SWOT Dossier and describes the key issues in each neighbourhood from the co-identification and co-validation phase of SUNRISE (WP1) to be addresses in the participation process.

Southend-on-Sea aims to find creative solutions to mobility issues in the City Centre. It will use temporary trials to enable local stakeholders to test co-developed solutions for improving Victoria Circus and London Road (between College Way and Victoria Circus). The results will form the basis for new design solutions that will be implemented as permanent changes by the end of the project.

Redistribution of street space: Street space is not only transport space but space for social interactions with direct impacts on quality of life for citizens. The project will aim to reclaim all/part of carriageway to ensure the street space is used to its full potential and not just for car use.

Creation of a welcoming gateway to the City Centre: Innovative solutions to create an attractive entrance to the City Centre.

Promoting active travel: Facilitating active modes through comprehensive 'convenience' (infrastructure, information, campaigns etc.)





3 Key Stakeholder

Section 3 gives an overview of the key stakeholder that are relevant for the participation process in SUNRISE as defined in the Neighbourhood Dossier and the SWOT Dossier.

Main stakeholders for the co-creation process in Southend have been identified as follows:

- Residents
 - Residents near London Road
 - Residents of elsewhere in Southend
- Shoppers, Tourists
- Local BID (business improvement district)/ business associations
- Council members
- Taxi association (a taxi stand is on London Road)

In the stakeholder mapping during the co-development and co-selection phase of the project, these actors have been identified as relevant for participation activities in Southend.

4 Level of Participation

This section outlines the level of participation. As SUNRISE's core feature is co-creation, this section will state as the desired level of participation "co-decision" (see D2.1 Handbook for Participation Methods and Tools).

In the SUNRISE project process, co-creation is at the core. Co-creation refers to cooperatively analyse, design, select and implement relevant mobility measures in the respective neighbourhoods, such as in Southend's London Road area. Thus, co-creation is based on participation of relevant stakeholder of the neighbourhood in the co-creation process of SUNRISE. In practice, the co-creation process in SUNRISE will present a mix of participation activities with differing, yet complimenting levels of participation: Information, Consultation, Co-decision. All methods and tools chosen strive to reach out to all stakeholder groups in the neighbourhood.

5 Participation Activities

Section 5 is the core section of the Participation Action Plan and should contain a comprehensive list of participation activities in SUNRISE. As some cities are well ahead with







their participation process, this section contains 2 subchapters for planned (5.2) and implemented activities (5.1) in your neighbourhood.

In Southend, a diverse set of participation activities have been implemented to day and are planned under the SUNRISE umbrella for the phases of co-identification and co-validation of problems and needs, of co-selection and co-development of measures, and the co-implementation phase. The following tables collect the implemented activities and the planned activities in Southend. These activities have been developed based on an analysis of stakeholder in the neighbourhood and the overall goals of SUNRISE in Southend. As SUNRISE is multi-annual planning process, the planned activities may be adapted to the further development of the overall co-creation process in the neighbourhood.

5.1 Implemented Participation Activities

Information for already implemented participation activities in SUNRISE will be obtained from the CCER.

The following participation activities have been implemented in Southend until now under the umbrella of SUNRISE.



Internal Drop-In Sessions	
Target Audience	City council staff members
	This was a 3 day drop-in session at the Council Offices that allowed anyone in the Council to come along to find out more about the project, share ideas and help us with the stakeholder mapping.
	The event ran all day in the Committee rooms at the Civic Centre.
	A large plan of the project area was used to collect ideas and issues on post-it notes, Lego, model trees and putty.
Objective	Participants engaged in the stakeholder mapping process by identifying individuals and groups who are - directed impacted, indirectly impacted and/or can support the project as champions and influencers.
	Objectives:
	 Introduce the project to all staff Provide the opportunity for all to collaborate Identification of other schemes in the area Stakeholder mapping Nominations for the Core Group
Material required	info flyers, maps, pins, Lego, model trees, putty, moderation equipment
Location/Venue	Council offices in Civic Centre
Organisational Responsibility	Southend SUNRISE team
Partner Organisations	City Council



Open Access Pop up Events	
Target Audience	Residents, local business people
Objective	SUNRISE pop-up booth at Victoria Shopping Centre in the Town centre. This is one of two main shopping malls in Southend. There was an event organised to promote local businesses in Southend and SUNRISE had a presence to create awareness about the project and connect with local businesses and residents.
	SUNRISE stand at the business breakfast at Holiday Inn where a breakfast event had been organised for all businesses in Southend. The event attracted many businesses and there was a presentation from key speakers including the Chief Executive of the Council. SUNRISE was introduced by one of the key note speaker.
	SUNRISE had a pop-up event at Victoria Circus, and at the Southend Italian Festival.
	We handed out SUNRISE information brochures to visitors and businesses, spoke to local businesses and projects.
	 Creating awareness about the project Collecting sign-ups for Co-creation forum and core group Collecting problems and needs Collecting ideas for measures
Material required	Info material, mobile stand, signup sheet, pop-up banners, branded t-shirts, merchandise
Location/Venue	Victoria Shopping Centre, Holiday Inn (Business Breakfast), Victoria Circus
Organisational Responsibility	Southend SUNRISE team
Partner Organisations	n/a



Co-Creation Workshop	
Target Audience	City councillors
	This co-creation workshop was organised at the Civic Centre in a committee room on the ground floor. It was an evening session dedicated to introducing the project to the Councillors.
	The evening opened with a presentation to introduce the project including an update on the engagement events that had happened thus far.
Objective	A large plan of the project area was used to collect ideas and issues on post-it notes, Lego, model trees and putty.
Objective	A stakeholder mapping session similar to the one done during the staff drop-in sessions was repeated.
	Goals:
	Gain support from councillors for the project
	 Collect information regarding the wards they represent and use it for stakeholder mapping.
	Collect a list of issues and ideas
Material required	Info material, printing a plan, model trees, Lego pieces
Location/Venue	Civic Centre
Organisational Responsibility	Southend SUNRISE team
Partner Organisations	
	n/a



Southend Active Day	
Target Audience	Residents, shoppers
Objective	A Roadshow was organised by South Essex Active Travel (SEAT) at the bottom end of the High Street. We used the opportunity to promote the SUNRISE project. The event was promoting active travel modes in Southend. SUNRISE had a stand, handing out information about the project and encouraging participation.
Material required	Info flyers, banner, mobile stand
Location/Venue	High Street
Organisational Responsibility	Southend SUNRISE team
Partner Organisations	South Essex Active Travel



Public Kick-off/ Core Group Workshops	
Target Audience	Core group members (local stakeholder from administration, businesses; residents)
	The public kick-off event was held at the Forum (main public library and conference space in Southend). It ran for 3 days at various times to give as many people an opportunity to participate.
Objective	The kick-off event was followed by a series of core group meetings dedicated to co-identify, co-develop and co-select problems, needs and measures to be implemented. Process steering was as well one of the main topics in the recurring workshops.
Material required	Info material, printing a plan, model trees, Lego pieces
Location/Venue	Forum (public library)
Organisational Responsibility	Southend SUNRISE team
Partner Organisations	n/a

5.2 Planned Participation Activities

Please add all participation activities that are planned in your neighbourhood for SUNRISE in this section. Each table should contain one type of activity. If an activity consists of a sequence of events (e.g. mobile stand at various locations at different times of the day), only one table is sufficient.

The following participation activities are planned in Southend under SUNRISE for the finalisation of the Co-development & co-selection phase and the co-implementation phase. As a co-creation process has to cater for emergence and thus be flexible, the listed participation activities are subject to adaptations and changes.

Core Group meeting 08 January 2019	
Target Audience	SUNRISE Core Group





Objective & short description	A shortlist of ideas was generated in one of the previous Core Group meetings (attached). This core group meeting will focus on preparation for a Borough wide voting on the shortlist.
	A plan including the voting questionnaire, details of off-line and online voting options and responsibilities of the Core Group members will be discussed and finalised.
Material required	Voting Questionnaire
	Programme for voting and list of polling methods
	List of responsivities
Location/Venue	Forum (public library)
Organisational Responsibility	Southend SUNRISE team
Partner Organisations	n/a



Borough Wide Voting Jan/Feb 2019	
Target Audience	Everyone in the Borough
	The Shortlist of ideas will be taken to a Borough wide voting to confirm a democratic design selection process and the final scheme will be a developed on its basis. The preferred scheme option will include elements from the 6 improvement categories described below: • Planting - ideas for greening including, trees, planters,
	grassed areas as well as water features
Objective	 Street Furniture - ideas for addition of elements like seating, lighting, public art, covered area, play equipment etc.
	 Use of public space - ideas for change of layout, reallocation of road space and use of space.
	Wayfinding - ideas related to signage and wayfinding in the Town Centre
	 Walking and cycling - ideas for improving walking and cycling facilities
	Improving safety - ideas to improve safety and security
Material required	Promotional materials - flyers, pop-up banners, online adverts
	Voting materials - Polling cards
	Temporary polling station- SUNRISE gazebo and merchandise
	Participation incentive - prizes
Location/Venue	Online - SUNRISE website, social media, Southend Council website, Council stakeholder list, partner organisation email
	Contacts
	Polling stations - The forum, Victoria Shopping mall, the Civic Centre, trains station, museum and other locations based on previous activity.
Organisational Responsibility	Southend SUNRISE team with support from the Core Group
Partner Organisations	The BID will help in promoting the event



Core Group meeting DTBC	
Target Audience	SUNRISE Core Group
Objective & short description	 Evaluating the results of the Borough wide voting to assess: Level of engagement - need for additional promotion Results of the polling Revisions required to be made to the shortlist
Material required	Voting results and response rate
Location/Venue	Forum (public library)
Organisational Responsibility	Southend SUNRISE team
Partner Organisations	

The plans you lay out in this section will inform and structure the co-implementation process (WP3) that follows the co-development of solutions (WP2). Please consult D3.1 Co-implementation Guidelines (or, before March 2019, MS34 Draft Co-Implementation Guidelines for more details on the participation/ co-creation process during the co-implementation phase. This may be useful to consult as you plan your participation activities and develop your Neighbourhood Mobility Action Plan (NMAP), in order to ensure a common understanding of what co-implementation entails in SUNRISE.



6 Timeline for Participation Activities

Based on section 5, a timeline is developed providing a graphical overview of the participation activities of SUNRISE in your neighbourhood.

The planned participation activities in Southend span over the remaining WP2-period and into WP3, the co-implementation phase. Some of the planned events consist of singular meetings, others are recurring activities with regular meeting frequencies depending on the progress of the process.

Nov 18 March 19 May 21

WP2 Co-development & Co-selection

WP3 Co-implementation

08 Jan 2019: CG Meeting
Jan-Feb 2019: Boroughwide Voting

Feb 2019: CG Meetings Voting Results & further steps



7 Partners







































Participation Action Plan

For Bremen (D2.3)

Version: 1.1 Date: 30.01.19

Author: Lukas Franta, Susanne Findeisen, Michael Glotz-Richter









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Lukas Franta



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1 Preliminary Information

The section Preliminary Information contains all relevant background information (social structure, legal frameworks, existing projects and activities in the neighbourhood) on the neighbourhood. Content for this section will be taken over from the Neighbourhood Dossiers, the SWOT Brochure and the CCER.

The first phase of SUNRISE has been very successful. The participation process started and citizens (mostly residents) contributed their view on problems, own ideas and good examples in a bottom-up-process. About 380 contributions from citizens and stakeholders were collected. On the basis of the bottom-up characterisation of the neighbourhood and own research a SWOT-Analysis was produced by the SUNRISE-team, which was validated by the core group. In a second step options for actions were discussed and validated with the core group in another workshop.

A wide range of participation activities was carried out in SUNRISE. An internal kick-off meeting and a public kick-off event started the process. Citizens and stakeholders actively participated during a workshop (during the public kick-off), via an online participation tool and a series of eight "street chats" (dialogues with citizens in the neighbourhood at a mobile market stand). Workshops with the core group were conducted - parts of them also serving the function of a "Neighbourhood Learning Retreat". A field trip to Hamburg was offered, to learn about sustainable mobility projects in Hamburg. A wide range of communication channels has been established: A project website, press releases, newsletters, interviews and distribution of flyers. Overall around 300 persons (rough estimate) - citizens and other stakeholders- have been involved so far. The main concern was about parking: the space consumed, related problems for other road users, barriers for pedestrians in general etc.

The main drivers of the participation process were the high pressure of problems, the current developments in the neighbourhood (the plans for developing a new housing area and the resulting fear of additional problems), highly engaged citizens and the strong support from key stakeholders. There were also some barriers: Individual key stakeholders have not supported SUNRISE due to the reluctance to deal with a highly conflict-laden issue and foreseen serious conflicts. Also, some citizens/initiatives have neglected to participate, due to unfulfilled expectations with the preceding participation processes in the Hulsberg area. Time constraints of stakeholders (with honorary functions) increased the need for a flexible implementation of the process. It has become clear that bottom-up participation processes need sufficient time for implementation - and that certain conflicts will not become solved easily.

2 Goals of Participation Process

This section outlines the goals of the participation process in the neighbourhood as defined by the DoA, the Neighbourhood Dossier, and the SWOT Dossier and describes the key issues





in each neighbourhood from the co-identification and co-validation phase of SUNRISE (WP1) to be addresses in the participation process.

The aim of the Bremen SUNRISE activities is to foster innovative sustainable mobility options in a densely built urban neighbourhood, where the street space does not offer enough space to satisfy all wishes of road users. It will be the goal to develop a concept to deal with space consumption of parked cars and to carry out a pilot demonstration of re-allocating street space to walking, cycle-parking, greening etc.

The vision for the SUNRISE neighbourhood - the surrounding of the "Neues Hulsberg"-Quarter is:

- keeping routes for fire engines clear at all times;
- a better and fair use of the limited street space available;
- improved mobility of all population groups and increased use of sustainable mobility options:
- Improved quality of stay and quality of life in the streets of the neighbourhood.

A key element of SUNRISE is an intense "co-creation" process. The participation process in SUNRISE shall go beyond what is required by law. It encompasses the consultation of the public in all phases of the project - from the identification of local needs, the development of new solutions towards the implementation and evaluation of them.

Interested citizens, residents, stakeholders etc. can become involved by:

- bringing in problem descriptions and formulating own wishes and ideas;
- developing and discussing solution approaches, the action plan and measures;
- initiating, joining or supporting implementation activities;
- collaborating in the evaluation of outputs and the process;
- participating in shaping the procedural steps and formats of the participation process.

In SUNRISE, participation of a wide range of stakeholder groups shall be facilitated. Specific efforts will be made to involve groups which often are underrepresented in participation processes.

The participation process of SUNRISE shall contribute to an increased trust between citizens, other stakeholders and decision-makers. It also shall increase the understanding and appreciation of the demands of all street users and of sustainable mobility options.



3 Key Stakeholder

Section 3 gives an overview of the key stakeholder that are relevant for the participation process in SUNRISE as defined in the Neighbourhood Dossier and the SWOT Dossier.

Relevant (key) stakeholders participated in SUNRISE and supported the process, many of them as part of the core group: e.g. representatives of the Borough Administration ("Ortsamt Mitte/Östliche Vorstadt"), the elected Borough Parliament ("Stadtteil-Beirat"), the management of the hospital (Klinikum Bremen Mitte), the Development Agency of New Neighbourhood (Neues Hulsberg-Viertel), representatives of the local police station, the Fire Department, the Chamber of Commerce, Bremen's parking space management company (Brepark), automobile club (ADAC), German Cyclists' Association (ADFC), etc.

4 Level of Participation

This section outlines the level of participation. As SUNRISE's core feature is co-creation, this section will state as the desired level of participation "co-decision" (see D2.1 Handbook for Participation Methods and Tools).

In the SUNRISE project process, co-creation is at the core. Co-creation refers to cooperatively analyse, design, select and implement relevant mobility measures in the respective neighbourhoods, such as Bremen Hulsberg. Thus, co-creation is based on participation of relevant stakeholder of the neighbourhood in the co-creation process of SUNRISE. In practice, the co-creation process in SUNRISE will present a mix of participation activities with differing, yet complimenting levels of participation: Information, Consultation and Co-decision (if possible according the applicable legislation - The sovereignty of the responsible bodies remains untouched). All methods and tools chosen strive to reach out to all stakeholder groups in the neighbourhood.



5 Participation Activities

Section 5 is the core section of the Participation Action Plan and should contain a comprehensive list of participation activities in SUNRISE. As some cities are well ahead with their participation process, this section contains 2 subchapters for planned (5.2) and implemented activities (5.1) in your neighbourhood.

In Bremen Hulsberg, a diverse set of participation activities have been implemented to day and are planned under the SUNRISE umbrella for the phases of co-identification and co-validation of problems and needs, of co-selection and co-development of measures, and the co-implementation phase. The following tables collect the implemented activities and the planned activities in Bremen Hulsberg. These activities have been developed based on an analysis of stakeholder in the neighbourhood and the overall goals of SUNRISE in Bremen Hulsberg. As SUNRISE is multi-annual planning process, the planned activities may be adapted to the further development of the overall co-creation process in the neighbourhood.

5.1 Implemented Participation Activities

Information for already implemented participation activities in SUNRISE will be obtained from the CCER.

The following participation activities have been implemented in Bremen Hulsberg until now under the umbrella of SUNRISE.



Online/ Offline Information Campaign	
Target Audience	General public/ unspecific target groups: readers of local newspapers, interested residents, citizens, stakeholders; journalists / press
	Establishment of a project website, production of press releases, PR-material, interviews with local newspapers, invitation list of stakeholder/journalists for events; a newsletter for invitation and information distribution purposes.
Objective	Establishment of an online participation tool on the project website to collect problems and needs, project ideas; to collect contributions from offline and online activities.
	Goals:
	 Information on/invitation for upcoming events
	Reporting about developments and results of SUNRISE
	Invitation for participation
Material required	Info folder, PR-material in general
Location/Venue	n/a
Organisational Responsibility	Bremen SUNRISE team
Partner Organisations	n/a



"Projektbeirat"- meetings (core group)	
Target Audience	Local stakeholder, Borough administration, Borough parliament, local initiatives, residents
Objective	Designed as a series of meetings in workshop formats, the "Projektbeirat" as the core group of SUNRISE has been established in the first meeting, followed by further meetings on a regular basis. These meetings have changing topics depending on the progress of the co-creation process (presentation of the project, project steering, discussion of SWOT, discussion of results of co-identification and co-validation phase among others). A public kick-off event has been organized to publicly start the participation process.
Material required	PR-material with info on SUNRISE
Location/Venue	Various locations (borough administration offices, city administration offices)
Organisational Responsibility	Bremen SUNRISE team
Partner Organisations	Borough administration on occasion for meeting rooms



"Street Chats"		
Target Audience	residents, passers-by	
	"Street chats" was an activity to get in direct contact with people in the Hulsberg- neighbourhood. A mobile stand with a map of the area was the basis for collecting problems and needs offline adding up to the online problem collection activities.	
Objective	 Direct dialogue with the residents and "street users" in the neighbourhood Equipped with a mobile stand and a DIN-A0 street map (satellite view) printed on PVC, and prepared cards to collect the input of the people At 8 dates, for 3 hours (each) at different times of the day and 8 different locations between 10 28. April 2018 	
Material required	Mobile stand with PR-material, printed map, cards to collect input of citizens	
Location/Venue	8 locations in Hulsberg, at differing times of the day (morning, noon, afternoon, early evening) in order to be able to reach out to different groups of citizens	
Organisational Responsibility	Bremen SUNRISE team	
Partner Organisations	n/a	



5.2 Planned Participation Activities

Please add all participation activities that are planned in your neighbourhood for SUNRISE in this section. Each table should contain one type of activity. If an activity consists of a sequence of events (e.g. mobile stand at various locations at different times of the day), only one table is sufficient.

The following participation activities are planned in Bremen Hulsberg under SUNRISE for the finalisation of the Co-development & co-selection phase and the co-implementation phase. As a co-creation process has to cater for emergence and thus be flexible, the listed participation activities are subject to adaptations and changes. Upcoming local elections in Bremen have to be taken into account in the planning of further participation activities, requiring an especially careful approach in times of election campaigns.

Public event with Workshop	
Target Audience	- Residents, stakeholders
Objective & short description	Objectives - to present results of SUNRISE and proposed action plan (Study on parking situation, SWOT results, draft action plan) - to collect feedback on measures - to activate people for co-development/co-implementation - to initiate dialogs/ to motivate behavioural change Description: - ca. Feb 2019
	- t.b.d., in cooperation with core group
Material required	moderationworkshop materialt.b.d., in cooperation with core group
Location/Venue	- t.b.d., in cooperation with core group
Organisational Responsibility	- SUNRISE partner SUBV
Partner Organisations	- t.b.d., in cooperation with core group



Excursion	
Target Audience	- Residents, stakeholders
Objective & short description	Objectives - To get inspiration from other city (and projects), probably Munich Description: - ca. March 2019
Material required	-/-
Location/Venue	- t.b.d., in cooperation with core group
Organisational Responsibility	- SUNRISE partner SUBV
Partner Organisations	- t.b.d.



Thematic walks	
Target Audience	- mainly residents
Objective & short description	- To inform about current problems and suggested solutions (measures, action plan), to increase awareness and acceptance Description: - ca. March 2019 - ca. June 2019 - a series of guided walks within the neighbourhood, e.g. with relation to each suggested measure
Material required	- t.b.d.
Location/Venue	- t.b.d., in cooperation with core group
Organisational Responsibility	- SUNRISE partner SUBV
Partner Organisations	- t.b.d.



Public event(s) on specific (sensitive) measures	
Target Audience	- Residents, stakeholders
Objective & short description	 Objectives to stimulate and enforce political discussions and decisions as well as administrative actions (e.g. residential parking, parking enforcement) Description: Feb/March 2019 t.b.d., in cooperation with core group
Material required	- t.b.d., in cooperation with core group
Location/Venue	- t.b.d., in cooperation with core group
Organisational Responsibility	- SUNRISE partner SUBV
Partner Organisations	t.b.d., in cooperation with core groupe.g. representatives of other cities (good examples)



Specific thematic events/workshops to increase awareness on existing barriers	
Target Audience	- Residents
	Objectives
	 to increase awareness for the need of older people/mobility impaired persons (the need for barrier free street room)
Objective & short	- to increase acceptance on related measures
description	Description:
	- t.b.d., in cooperation with core group
	- e.g. trying out dresses/equipment to simulate aging
	 e.g. walks/parcours for trying out wheelchairs or trying out to walk as a blind person
Material required	- t.b.d., in cooperation with core group
Location/Venue	- t.b.d., in cooperation with core group
Organisational Responsibility	- SUNRISE partner SUBV
Partner Organisations	- t.b.d., in cooperation with core group



Target group specific activities /events/workshops/etc.	
Target Audience	- t.b.d.
Objective & short description	Objectives - to discuss and validate measures - to increase acceptances for measures - to activate people for co-development/co-implementation - to initiate dialogs/ to motivate behavioural change Description: - t.b.d., in cooperation with core group - e.g. events with schools
Material required	- t.b.d., in cooperation with core group
Location/Venue	- t.b.d., in cooperation with core group
Organisational Responsibility	- SUNRISE partner SUBV
Partner Organisations	- t.b.d., in cooperation with core group

The plans you lay out in this section will inform and structure the co-implementation process (WP3) that follows the co-development of solutions (WP2). Please consult D3.1 Co-implementation Guidelines (or, before March 2019, MS34 Draft Co-Implementation Guidelines for more details on the participation/ co-creation process during the co-implementation phase. This may be useful to consult as you plan your participation activities and develop your Neighbourhood Mobility Action Plan (NMAP), in order to ensure a common understanding of what co-implementation entails in SUNRISE.





6 Timeline for Participation Activities

Based on section 5, a timeline is developed providing a graphical overview of the participation activities of SUNRISE in your neighbourhood.

The planned participation activities in Bremen Hulsberg span over the remaining WP2-period and into WP3, the co-implementation phase. Each of the planned activities will consist of a sequence of events at location, with slightly differing formats. The lab- character of the activities allows for a big flexibility regarding the precise organisation of each event in the activity.

Nov 18 March 19 May 21

WP2 Co-development & Co-selection

WP3 Co-implementation

March 2019: Thematic walks

March 2019: Excursion

Feb 2019: Public events on specific (sensitive) measures

Jan 2019: Specific thematic events/workshops to increase awareness on existing barriers

Jan 2019: Target group specific activities/workshops/events



7 Partners



























Der Senator für Umwelt, Bau und Verkehr









Participation Action Plan

For Törökör, Budapest (D2.3)

Version: 1.1 Date: 30.1.19

Author: Lukas Franta, Victor Merker, Szuszanna

Kiraly Noemi Szaho









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1 Preliminary Information

The section Preliminary Information contains all relevant background information (social structure, legal frameworks, existing projects and activities in the neighbourhood) on the neighbourhood. Content for this section will be taken over from the Neighbourhood Dossiers, the SWOT Brochure and the CCER.

Törökőr is situated in Zugló, which is one of the 23 districts of Budapest, located in the transitional zone, between the core and the outskirts of the city. Budapest has 1,7 million residents, from which approximately 125.000 live in Zugló and 12.000 in Törökőr. The size of the neighbourhood is 1.75 km². Budapest has a two-tier administrative system: The Municipality of the Capital City of Budapest being responsible for the issues of city level interest, and 23 district municipalities responsible for the issues of district-level interest. The Municipality of Zugló is the 14th district of Budapest, and has a representative body with elected representatives.

The issue of ageing population seriously affects the neighbourhood. The 12,045 people that were registered in 2015 fell into the following categories: 0-14 years: 1545, 15-24 years: 970, 25-62 years: 6586, 62+ years: 2944. Ageing causes problems for the municipality to reorganise the institutions like kindergartens, or schools. It also has its effects on mobility. For instance, ageing has an effect on public transport as there are areas with more passengers that suffer from locomotor diseases.

The neighbourhood is divided into 5 smaller areas by the railway and three crossing collector roads; the Egressy road, the Mogyoródi road and the Fogarasi road. West from the railway older tenement houses and empty sites lay, with a high population density in the blocks of the old buildings. East from the railway in the northern area there are mainly family houses with lower density, while in the southern part a housing estate lays with high population density in the blockhouses. In the middle of the area mostly commercial units are located with a few residential buildings. Törökőr is home to middle-class people with higher qualification than the average of Budapest. 5 kindergartens, 2 elementary schools, 7 technical collages and one high school are located in the area.



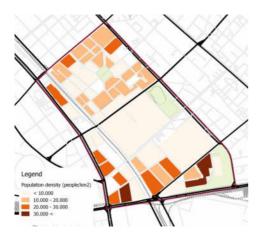


Figure 1: Population density in Törökőr, 2017, source: Municipal Data

In the area of Törökőr 391 companies have operational permission, 70 companies have site permission and 7 gas stations are operating. The number of cars per 1000 habitants in Törökőr is really high (580)¹, but it is partly due to the big share of the company-owned cars. Counting only the privately-owned vehicles, the number drops down to 240, which is less than the average in Budapest (284) and in Hungary (308).² The area suffers from a huge number of parking cars. 6,550 cars were registered in Törökőr in 2013, most of them are parked on public spaces; more than half of the cars are owned by enterprises. The area also serves as an "informal P+R" solution for commuters due to parking fees in neighbouring areas. Having the national sport stadium and Hungary's biggest sports court just across from the Hungária-ring also causes parking problems. The neighbourhood has a reasonably well-developed public transport system, however, coverage is not satisfying as there are white spots in the inner area. Getting to the main public transport lines causes problems for some groups of people (handicapped, aged or parents with babies).

Cycling is growing rapidly, the need for developing cycling infrastructure - cycling routes, bicycle parking - is evident. The public bike sharing system MOL Bubi does not reach Törökőr.

Within the area of the neighbourhood pedestrians can move in safe conditions. Conditions of crossings or harmonisations of traffic lights could be developed, but the main problem is on the borders of Törökőr, where the main roads block the movement and separate Törökőr from the neighbouring areas. New pedestrian crossings could improve the situation. The area is flat, ideal for walking and cycling.

2 Goals of Participation Process

This section outlines the goals of the participation process in the neighbourhood as defined by the DoA, the Neighbourhood Dossier, and the SWOT Dossier and describes the key issues

² source: Hungarian National Statistical Office





¹ source: Municipal Data



in each neighbourhood from the co-identification and co-validation phase of SUNRISE (WP1) to be addresses in the participation process.

The core group (CG) of the participatory planning process in Törökőr set up its own hierarchy of goals for the project frame on the first CG meeting in 2017 autumn. During the ranking process, the participants evaluated different possible objectives according to their own opinion. Based on the results the list and priority of the goals emerged (see the table below).

Importance	Goal	Points ³
1.	Community development (better cooperation between residents, and between different social groups)	6
1.	Enlargement of green areas	6
1.	Fostering the involvement of youngsters	6
2.	Facilitating the use of sustainable mobility modes	4
3.	Decreasing CO ₂ emission	3
3.	Providing better accessibility	3
4.	Developing the mobility options of vulnerable people (e.g.: elderly, parents with children, visually impaired people, disabled people)	2
4.	Building a democratic society, fostering the locals' interest in public questions	2
5.	Safer mobility	1
5.	Decreasing noise pollution	1
5.	Facilitating the use of shared mobility solutions	1
5.	Proper control of illegal parking, more suitable parking regulations	1
6.	Increasing the area of traffic calming zones	0
6.	Better security	0

³ The number of CG members who indicated they agree with the objetive.







Zugló has started the participation process with an open approach: to truly hear the local resident's' and stakeholder's' voices, and empower them to co-identify problems and needs as well as co-develop solutions (with no pre-defined measures).

As there was already a participation process in the area before (Pillangó Park), the idea was to build on its existing core group and adapt it to the SUNRISE project's focus. Those Stakeholders included local residents, NGOs, institutions (schools, kindergartens) and local businesses. District councillors elected in Törökőr were also invited. Universities with campuses in Zugló or with a relevant scope (transport engineering, communication, civic involvement etc.) were regarded as potential partners.

Besides the core group, the aim was to reach out to every potential mobility and social group who use the area. These include every generation, the elderly, the adults, the youngsters and the children as well, include the sensitive groups with special mobility needs, such as the blind and visually impaired people, the disabled and possibly include the responsible members of every institution, civic or other NGOs working in the area.

There is also a goal on the political level in Zugló to introduce participatory budgeting, and SUNRISE can be a first step into this direction.

In Hungary participatory planning does not have a long history and tradition, that is a reason why people are at first behave shy or reserved when asked to give their contribution to a plan or idea. Most of the time the residents are only informed about what is going to happen in their surroundings, but do not have the real power to influence the changes. The method of the SUNRISE project means a paradigm shift in the way of communication. The co-planning of the Pillangó Park was a good first step in this process, but the area of the plan only covered a small part of Törökőr. According to our experiences in SUNRISE the turning point is when after a short time of resistance we can get the certain person to tell his own opinion, this way he start to feel connected and involved not only in the project, but in the life and society of his neighbourhood as well. After many "turning points", the mindset of people have has changed and the overall position of Zugló has moved from "information" to "citizen control".

In spite of this shift the main barrier is still that the range of people that are reached during the participatory processes (in the CG and beyond) is not yet wide and representative enough. However, the design workshops are aiming at co-developing solutions with (more) citizens and stakeholders, and finally let them vote about the proposed measures, giving them more control about their neighbourhood.





3 Key Stakeholder

Section 3 gives an overview of the key stakeholder that are relevant for the participation process in SUNRISE as defined in the Neighbourhood Dossier and the SWOT Dossier.

The stakeholder mapping was done at several preparatory meetings during the Summer 2017. In addition to brainstorming, several checklists have been used (e.g. from the SUMP Guidelines).

As there was already a participation process in the area before (Pillangó Park), the idea was to build on its existing core group and adapt it to the SUNRISE project's focus. Stakeholders would have included local residents, NGOs, institutions (schools, kindergartens) and local businesses. District councillors elected in Törökőr were also invited. Universities with campuses in Zugló or having relevant scope (transport engineering, communication, civic involvement etc.) were regarded as potential partners.

A group of stakeholders (around 20), consisting of local residents, blind people (social centre for the blind in the neighbourhood of Törökör), University students, people with babies, were invited to the internal kick-off to present the project to them and discuss the way working of the CG. Invitations were mostly sent by e-mail. Later on, those residents who showed great interested to the project were invited personally to the the CG.

To bring people to the CCF and make them interested in the project many different advertiser advertising methods were used. There were reports about the project in the local newspaper from time to time, on the website and on social media the events were always advertised. Before the thematic walks and workshops posters were put out in the relevant places and there were leaflets dropped in to every mailbox in the neighbourhood. People could also openly register their interest at events (awareness raising events and the open CCF kick-off) and on the website (promoted also on Facebook).



4 Level of Participation

This section outlines the level of participation. As SUNRISE's core feature is co-creation, this section will state as the desired level of participation "co-decision" (see D2.1 Handbook for Participation Methods and Tools).

In the SUNRISE project process, co-creation is at the core. Co-creation refers to cooperatively analyse, design, select and implement relevant mobility measures in the respective neighbourhoods, such as Törökör in Budapest. Thus, co-creation is based on participation of relevant stakeholder of the neighbourhood in the co-creation process of SUNRISE. In practice, the co-creation process in SUNRISE will present a mix of participation activities with differing, yet complimenting levels of participation: Information, Consultation, Co-decision. All methods and tools chosen strive to reach out to all stakeholder groups in the neighbourhood.

5 Participation Activities

Section 5 is the core section of the Participation Action Plan and should contain a comprehensive list of participation activities in SUNRISE. As some cities are well ahead with their participation process, this section contains 2 subchapters for planned (5.2) and implemented activities (5.1) in your neighbourhood.

In Zuglo-Törökör, a diverse set of participation activities have been implemented to day and are planned under the SUNRISE umbrella for the phases of co-identification and co-validation of problems and needs, of co-selection and co-development of measures, and the co-implementation phase. The following tables collect the implemented activities and the planned activities in Zuglo-Törökör. These activities have been developed based on an analysis of stakeholder in the neighbourhood and the overall goals of SUNRISE in Zuglo-Törökör. As SUNRISE is multi-annual planning process, the planned activities may be adapted to the further development of the overall co-creation process in the neighbourhood.



5.1 Implemented Participation Activities

Information for already implemented participation activities in SUNRISE will be obtained from the CCER.

The following participation activities have been implemented in Zuglo-Törökör until now under the umbrella of SUNRISE.

Internal SUNRISE Kick- off	
Target Audience	Residents, NGO, local businesses, schools, project partners SUNRISE
Objective	Setting up the participatory process, informing partners and activate residents:
	Presentation of the SUNRISE project and process; insight into the co-identification (website with Nextseventeen, app)
	Presentation about participation (aims, benefits, good examples)
	Discussion about composition and procedures of the CCF and CG (as preparation of the MoU and CG rules)
Material required	Info material about SUNRISE
Location/Venue	Zuglo City Hall
Organisational Responsibility	SUNRISE team Zuglo, Mobilissimus
Partner Organisations	n/a



Co-Creation Forum (CCF)	
Target Audience	Residents, local schools, local businesses
Objective	Series of workshop open to the public in Törökör, publicly starting the project • Presentation of the project and the participation process • Collection of SWOT items of the area
Material required	Workshop material, info flyers
Location/Venue	Szent István Király Music School; ZETI office
Organisational Responsibility	SUNRISE team
Partner Organisations	Szent István Király Music School



Average raising	
Awareness raising events	
Target Audience	Residents
	Two existing events have been used to raise awareness about the SUNRISE process: Neighbourhood festival, 16/09/2018 13:00-18:00 (Törökőr, open
	air in front of the tennis club):
	• Short presentation of the project (10-15 min on the stage)
Objective	 MIZUglónk / SUNRISE stand: collection of SWOT items of the area, application possibilities to the CG
	European Mobility Week event, 16-17/09/2018 10:00-18:00 (Andrássy Avenue):
	• MIZUglónk stand: advertisement of the project and the application, collection of SWOT items of the area.
	BKK stand: information on the project
	Verspiknik ('poem picnic') local cultural festival 14/04/2018
	play with poems featuring (sustainable) mobility
Material required	Info material about SUNRISE; maps of the neighbourhood
Location/Venue	Zuglo City Hall
Organisational Responsibility	SUNRISE team Zuglo, Mobilissimus, BKK
Partner Organisations	City of Budapest



On tour problem mapping		
Target Audience	Residents, NGO, local businesses, schools, project partners SUNRISE	
Objective	After the CCF kick-off (16-20/10/2017), a problem mapping tour has been organised. For a week, a stand (table, chairs, project banner) has been set up in several different frequented public spaces in Törökőr, in order to collect problems and strengths perceived by the residents (SWOT items). Tisza István tér Vasútállomás Tisza István tér Tesco Tisza István tér Tisza István tér	
	The answers have been manually uploaded to the online mapping tool (see below).	
Material required	Info material about SUNRISE, maps, pins, info stand	
Location/Venue	 Napraforgó kindergarten 2 Arany János school Meseház kindergarten Csanádi Árpád school Pillangó park Pedestrian crossing in front of Tesco Mogyoródi út sports venue Újvidék tér (square) Napraforgó kindergarten 1 	
Organisational Responsibility	SUNRISE team Zuglo, Mobilissimus, BKK	
Partner Organisations	n/a	



Thematic walks	
Target Audience	Visually/mobility impaired residents, schools, kindergartens
Objective	As the Institute of Blinds is based in Zugló, several people with visual impairment walk and travel day-by-day in the area. The aim of the first walk (18/01/2018 13:00) was to map out the specific obstacles and identify suitable solutions. The second walk (13/03/2018 7:30) was a site visit to Újvidék tér, Bölcsőde utca and neighbouring schools and kindergartens to see the traffic situation of the morning peak when schools start. The third walk (28/03/2018) was organized to survey the mobility situation and problems in the area of Tábornok utca. A school two kindergarten and nursery and a paediatric service are in the area. The topic of the fourth walk (19/04/2018) was mobility problems with wheelchairs in Törökőr. The walk was led by two person with wheelchair and the main obstacles and typical problems were mapped. Goals: • identify problems for the mobility of blind or visually impaired and disabled people and parents with pram • understand the traffic situation at Újvidék tér, Bölcsőde utca and neighbouring schools and kindergartens in the morning peak when schools start
Material required	Info material about SUNRISE
Location/Venue	Streets of Törökör
Organisational Responsibility	SUNRISE team Zuglo, Mobilissimus
Partner Organisations	Schools, Kindergartens, visually/ mobility impaired peoples associations



Design Workshops	
Target Audience	Residents, NGO, local businesses, schools, project partners SUNRISE
Objective	In order to co-develop solutions for the identified problems, three public design workshops were held in March and April 2018 on the following topics (distilled from the SWOT analysis): • Mobility developments in the Újvidék tér and Bölcső utca area, including solutions for the schools and kindergartens (21/03/2018); • Measures to facilitate walking and cycling in the Törökőr area (11/04/2018); • Proposals for larger road reconstruction projects affecting Törökőr (junctions and pedestrian crossings, bicycle core network, public transport) (25/04/2018). Each workshop started with a walk in the area to get fresh impressions about the problematic spots and problems. The discussion was conducted in a world café format, with several tables on different subtopics (supported by maps of the area) Prior to the design workshops, technical meetings were organised in order to exchange information with key stakeholders (implementers) - such as the BKK department responsible for public transport routes and schedules; Budapest Közút responsible for road reconstruction planning affecting Törökőr -, in order to pre-check the feasibility of some ideas and involve them into the process. Goal: defining measures to be prepared with the involvement of stakeholders
Material required	Maps, design material, post-its, invitation flyers
Location/Venue	Zuglo City Hall, Arany János School, Szent István School, Sylester János High Scool
Organisational Responsibility	SUNRISE team Zuglo, Mobilissimus, BKK
Partner Organisations	n/a Arany János School, Szent István School, Sylester János High School. Zugló City Management Ltd.



5.2 Planned Participation Activities

Please add all participation activities that are planned in your neighbourhood for SUNRISE in this section. Each table should contain one type of activity. If an activity consists of a sequence of events

The following participation activities are planned in Zugló-Törökör under SUNRISE for the finalisation of the Co-development & co-selection phase and the co-implementation phase. As a co-creation process has to cater for emergence and thus be flexible, the listed participation activities are subject to adaptations and changes.

TTT meetings	
Target Audience	Törökőr Tanácsadó Testület (Core group)
Objective	The main goal of the TTT meetings is to involve the members of the group in the participatory activities in a deeper level than other stakeholders. Based on their commitment towards the project they are, and hopefully will be key local actors who can influence the future of the neighbourhood. During the SUNRISE project they help to advertise the project, participate in the main steps and make decisions concerning the project and the participatory activities.
	There will be four TTT meetings in the future, two of which will take place in 2018. The topic of the 1 st meeting will be an overview of the project ideas and the voting methodology and on the 2 nd meeting the counting of the votes and a discussion on the results is planned. In 2019 there will be two more TTT meetings, one of which is planned to be a study tour to Vienna.
Material required	 project materials and a presentation on the current state of the project moderation
	- tour guide in Vienna
Location/Venue	ZETI office, Bosnyák tér 3. (Vienna)
Organisational Responsibility	Municipality of Zugló
Partner Organisations	n/a



Online voting	
procedure	
Target Audience	Inhabitants and people who work or study in the area
	The aim of the residential voting is to enhance the locals' responsibility and commitment towards their neighbourhood and to help them actively share their opinion on the future of the area. Another aim is to involve them in a participatory budgeting process, this way making them more conscious about their preferences.
Objective	The concrete goal is the have 300 people to vote in the area (altogether via online and offline).
	The planned process of the voting is a "shopping game". The idea is that all participants can "buy" those projects from the options what they prefer and put them into a virtual shopping chart, but they can only use up the money, which is already fixed in the Participation Promise. (The methodology will be the same in the case of the online and the on-site voting as well.)
Material required	- advertisement flyers
	- advertisement in the local newspaper
	- webpage
Location/Venue	online
Organisational Responsibility	Municipality of Zugló
Partner Organisations	-



On-site voting procedure	
Target Audience	Inhabitants and people who work or study in the area
	The aim of the residential voting is to enhance the locals' responsibility and commitment towards their neighbourhood and to help them actively share their opinion on the future of the area. Another aim is to involve them in a participatory budgeting process, this way making them more conscious about their preferences.
Objective	The concrete goal is the have 300 people to vote in the area (altogether via online and offline).
	The planned process of the voting is a "shopping game". The idea is that all participants can "buy" those projects from the options what they prefer and put them into a virtual shopping chart, but they can only use up the money, which is already fixed in the Participation Promise. (The methodology will be the same in the case of the online and the on-site voting as well.)
Material required	- advertisement flyers
	- advertisement in the local newspaper
	materials for the "shopping game"booth
Location/Venue	on-site
Organisational Responsibility	Municipality of Zugló, Mobilissimus
Partner Organisations	-

The plans you lay out in this section will inform and structure the co-implementation process (WP3) that follows the co-development of solutions (WP2). Please consult D3.1 Co-implementation Guidelines (or, before March 2019, MS34 Draft Co-Implementation Guidelines for more details on the participation/ co-creation process during the co-implementation phase. This may be useful to consult as you plan your participation activities and develop your Neighbourhood Mobility Action Plan (NMAP), in order to ensure a common understanding of what co-implementation entails in SUNRISE.





6 Timeline for Participation Activities

Based on section 5, a timeline is developed providing a graphical overview of the participation activities of SUNRISE in your neighbourhood.

The planned participation activities in Zugló-Törökör span over the remaining WP2-period and into WP3, the co-implementation phase Some of the planned events consist of singular meetings, others are recurring activities with regular meeting frequencies depending on the progress of the process.

Nov 18 March 19 May 21

WP2 Co-development & Co-selection WP3 Co-implementation

Dec 2018: TTT Meetings (Series of meetings)

Jan 2019: Online Voting

Jan 2019: On-site Voting



7 Partners





































Participation Action Plan

For Thessaloniki-Neo Rysio (D2.3)

Version: 1.1 Date: 30.01.19

Author: Lukas Franta, Chrysa Vizmpa









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Vizmpa



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1 Preliminary Information

The section Preliminary Information contains all relevant background information (social structure, legal frameworks, existing projects and activities in the neighbourhood) on the neighbourhood. Content for this section will be taken over from the Neighbourhood Dossiers, the SWOT Brochure and the CCER.

The participation of Neo Rysio in SUNRISE arose after collaboration with the Municipality of Thermi, as an area presenting great interest in issues of urban mobility but also because of their recent involvement in the SUMP of Thermi. The aim, is to improve citizens' everyday life in terms of mobility through a process which involves active engagement and participation of citizens in an interactive and participatory manner.

Except from the supportive Municipality and the very cooperative Local Council, a strong and active Core Group has been set up for the needs of the project. This group with close collaboration to SUNRISE team is trying to mobilize the local community without however, always achieving the desired outcome. To this end, corrective actions are required to mobilize and involve more and more citizens in the co-creation phase.

In order to collect as much info as possible concerning the problems and the needs of the area, a website was set in order to facilitate the collection of data. Beyond the initial mobilization and the numbers of "hints" on the webpage, less and less participation on the site was observed so new publicity and communication actions were needed.

To this end, the SUNRISE team visited all schools of the area, the cultural center, the athletic center, the folklore association and the center for elderly in order to distribute the local leaflet, talk about the project and its aims and raise awareness about sustainable mobility.



2 Goals of Participation Process

This section outlines the goals of the participation process in the neighbourhood as defined by the DoA, the Neighbourhood Dossier, and the SWOT Dossier and describes the key issues in each neighbourhood from the co-identification and co-validation phase of SUNRISE (WP1) to be addresses in the participation process.

The participation of Neo Rysio in the project was a choice of the Municipality of Thermi to which the settlement belongs administratively. Municipality of Thermi decided that Neo Rysio is an area of particular interest with regards to urban mobility characteristics and has recently been included in the strategic SUMP for the Municipality of Thermi. Nevertheless, Neo Rysio residents didn't participate to the consultation of the Strategic SUMP as other settlements where chosen to act as representatives of the municipality.

The main objective of the participatory process was to involve the local community and not just those people who act politics or are usually expressing opinion in such consultation processes. In addition, one of the key issues raised by SUNRISE in Thessaloniki is to ensure that all voices should be heard and especially vulnerable social groups such as the elderly, disabled, students, women with stroller, migrants etc..

The neighborhood of N. Rysio is located in Metropolitan Thessaloniki, covers an area of 20 ha and administratively belongs to the Municipality of Thermi. The population of N. Rysio accounts for 2,952 inhabitants (Census 2011), 20% of which are elderly (>=60 years), and 25% of which are young people (0-19 years old). During the decade 2001-2011 there was a population increase of 65%, which is indicative of the dynamics and the people-focused potential of this neighbourhood. Additionally, ~60% of the households consist of >=3 members. Education-wise, 42% of the municipality inhabitants hold higher education degrees, while unemployment rate in the municipality is 7%, with similar rates for males and females. Furthermore.,the inhabitants of N. Rysio exhibit high degree of sense of belonging and cultural linkage that dates back to the historical roots of N. Rysio as a refuge of relocated Greek population during the 1920s.



3 Key Stakeholder

Section 3 gives an overview of the key stakeholder that are relevant for the participation process in SUNRISE as defined in the Neighbourhood Dossier and the SWOT Dossier.

Neo Rysio, Thessaloniki, is a small village at the margin of the city. As it consists mainly of residential area and small businesses, these groups form one of the main stakeholder in the cocreation process in Neo Rysio. The social structure of residents has a significant number of people in senior ages, including a senior residential home, while the youth representing an equal part of the local population. Thus, pupils and their parents, and the senior population are key stakeholder in SUNRISE. Additionally, the municipality of Thessaloniki, in its responisibility for overall planning matters is an important stakeholder to consider. Neo Rysio has a local council, which has been and continues to be very cooperative during SUNRISE's co-creation process so far.

4 Level of Participation

This section outlines the level of participation. As SUNRISE's core feature is co-creation, this section will state as the desired level of participation "co-decision" (see D2.1 Handbook for Participation Methods and Tools).

In the SUNRISE project process, co-creation is at the core. Co-creation refers to cooperatively analyse, design, select and implement relevant mobility measures in the respective neighbourhoods, such as Neo Rysio, Thessaloniki. Thus, co-creation is based on participation of relevant stakeholder of the neighbourhood in the co-creation process of SUNRISE. In practice, the co-creation process in SUNRISE will present a mix of participation activities with differing, yet complimenting levels of participation: Information, Consultation, Co-decision. All methods and tools chosen strive to reach out to all stakeholder groups in the neighbourhood.





5 Participation Activities

Section 5 is the core section of the Participation Action Plan and should contain a comprehensive list of participation activities in SUNRISE. As some cities are well ahead with their participation process, this section contains 2 subchapters for planned (5.2) and implemented activities (5.1) in your neighbourhood.

In Neo Rysio, Thessaloniki, a diverse set of participation activities have been implemented to day and are planned under the SUNRISE umbrella for the phases of co-identification and co-validation of problems and needs, of co-selection and co-development of measures, and the co-implementation phase. The following tables collect the implemented activities and the planned activities in Neo Rysio, Thessaloniki. These activities have been developed based on an analysis of stakeholder in the neighbourhood and the overall goals of SUNRISE in Neo Rysio, Thessaloniki. As SUNRISE is multi-annual planning process, the planned activities may be adapted to the further development of the overall co-creation process in the neighbourhood.



5.1 Implemented Participation Activities

Information for already implemented participation activities in SUNRISE will be obtained from the CCER.

The following participation activities have been implemented in Neo Rysio, Thessaloniki until now under the umbrella of SUNRISE.

Core Group Workshops	
Target Audience	Residents, local staholder, parents, local council
Objective	 Series of workshop meetings with changing topics aligned with the progress of the co-creation process. Goals were Presentation of the project and its aims, formation of the core group in the first meeting Setting up the participation promise; process design & steering Later on, the "mapping of actors" took place. Participants were divided into two groups and where asked to propose any actors they thought are in charge of mobility issues in the area or are influencing the mobility situation. Problems & needs collection
Material required	info flyers, maps, moderation equipment, promotional material
Location/Venue	Cultural Centre Neo Rysio, local community centre
Organisational Responsibility	Thessaloniki SUNRISE team
Partner Organisations	Local council



Mobile Pop-up Stand	
Target Audience	Residents, visitors
	Dissemination and publicity of the project and the activities that are taking place in Neo Rysio was the main goal during the festival for Saint Konstantine and Helen.
Objective	During this year's celebration TheTA team had a stand and distributed the SUNRISE leaflet to the attendees.
	At the same time promotional balloons with SUNRISE and TheTA logo where distributed to the children while at the same time they had the chance to paint how they imagine the ideal neighbourhood.
	TheTA project manager welcomed the attendees of the festive and invited them to participate in the official opening of the project, which would take place a few days later in the Cultural Centre of Neo Rysio.
Material required	Mobile stand, PR-material
Location/Venue	Athletic Centre Neo Rysio
Organisational Responsibility	Thessaloniki SUNRISE team
Partner Organisations	Local festival organisation



Information Campaign	
Target Audience	Residents, local stakeholder
Objective	Informing the wider public and possible participants about SUNRISE events, participation opportunities, invitation for participation, identification of problems and needs.
	Establishment of a project website for Thessaloniki's SUNRISE activities as a tool for co-identification of the local problems and needs.
	Some days before the public kick off, TheTA project manager of SUNRISE gave an interview at "Radio Thessaloniki", discussing the project aims, procedures and events that are going to be held in Neo Rysio.
	Preparation and distribution of PR-material.
Material required	PR-material, website
Location/Venue	Online, offline
Organisational Responsibility	Thessaloniki SUNRISE team
Partner Organisations	n/a



Focus Groups	
Target Audience	Local businesses, senior population, parents and pupils
Objective	In order to work with social groups that were deemed hard-to reach, a series of special workshops in the format of focus groups and interview-setting were designed. This served to get in touch with pupils and their parents, senior population and local businesses to include their views into the co-creation process and specifically raise awareness among these groups.
Material required	PR-material, questionnaires targeted to each group
Location/Venue	Local school, senior citizen home, local business area
Organisational Responsibility	Thessaloniki SUNRISE team
Partner Organisations	Local school board, local council



5.2 Planned Participation Activities

Please add all participation activities that are planned in your neighbourhood for SUNRISE in this section. Each table should contain one type of activity. If an activity consists of a sequence of events (e.g. mobile stand at various locations at different times of the day), only one table is sufficient.

The following participation activities are planned in Neo Rysio, Thessaloniki under SUNRISE for the finalisation of the Co-development & co-selection phase and the co-implementation phase. As a co-creation process has to cater for emergence and thus be flexible, the listed participation activities are subject to adaptations and changes.

Brainstorming/ Brainwalking	
Target Audience	Local administration
Objective & short description	The goal of this activity is to start the discussions between TheTA and the Municipality of Thermi about possible measures that can be implemented in Neo Rysio. The preselection of eventual measures will arise as a result of the outcomes of Phase1 of the project (Co-identification and Co-validation of problems and needs) and the competences and responsibilities that each of the stakeholders (TheTA and Municipality) have in order to implement these measures. TheTA staff and Municipality staff will be devided in groups and each of the group will discuss on a question that will be posed from a moderator. The ideas will be collected by the moderator and will be presented to the participants.
Material required	Disply pages and a
	Blank papers , pens
Location/Venue	Municipality of Thermi, Mayor's office, Thermi, Thessaloniki
Organisational Responsibility	TheTA staff
Partner Organisations	Municipality of Thermi



Roundtable discussions between TheTA and Municipality of Thermi	
Target Audience	Local administration
Objective	After activity 1, and during the same day meeting, the measures that have been selected through the brainstorming will be discussed on a roundtable discussion between all participants. In this way maybe some of the ideas that are not likely to be implemented will be rejected by the group while the rest of them will be discussed on a next meeting with the Core Group.
Material required	Blank papers , pens
Location/Venue	Municipality of Thermi, Mayor's office, Thermi, Thessaloniki
Organisational Responsibility	TheTA staff
Partner Organisations	Municipality of Thermi

Focus Groups	
Target Audience	Core Group members
Objective	During the first meeting with the Core Group members for phase 2 of the project (Co-selection of measures) the participants will discuss about the measures that will be finally selected for implementation. The moderator will explain the results of phase 1 (Co -identification and Co-validation) and participants will express their views and aspirations of which measures could be suitable for implementation in the form of a group discussion.
Material required	Presentation ppt, blank papers, pens
Location/Venue	Cultural Center of Neo Rysio, Neo Rysio, Thessaloniki
Organisational Responsibility	TheTA staff
Partner Organisations	Municipality of Thermi, Local Council of Neo Rysio



Vote your favourite	
Target Audience	Core Group members
Objective	After having discussed on the proposed by the Core Group measures for implementation, TheTA staff will present the results coming from the discussions with the Municipality of Thermi. TheTA will also present the available budget for the measures and how much each of them will cost. The measures will be divided in different colour categories and each of the measures will be represented by a colourful card. Participants will be asked to classify and prioritise the measures of their preference according to what they think is meaningful for the settlement and with the limitation that they have to select only measures that are within the available budget.
Material required	Presentation ppt, colourful cards, pens
Location/Venue	Cultural Center of Neo Rysio, Neo Rysio, Thessaloniki
Organisational Responsibility	TheTA staff
Partner Organisations	Municipality of Thermi, Local Council of Neo Rysio

The plans you lay out in this section will inform and structure the co-implementation process (WP3) that follows the co-development of solutions (WP2). Please consult D3.1 Co-implementation Guidelines (or, before March 2019, MS34 Draft Co-Implementation Guidelines for more details on the participation/ co-creation process during the co-implementation phase. This may be useful to consult as you plan your participation activities and develop your Neighbourhood Mobility Action Plan (NMAP), in order to ensure a common understanding of what co-implementation entails in SUNRISE.



6 Timeline for Participation Activities

Based on section 5, a timeline is developed providing a graphical overview of the participation activities of SUNRISE in your neighbourhood.

The planned participation activities in Neo Rysio, Thessaloniki span over the remaining WP2-period and into WP3, the co-implementation phase. Each of the planned activities will consist of a sequence of events at location, with slightly differing formats. The lab- character of the activities allows for a big flexibility regarding the precise organisation of each event in the activity.

Nov 18 March 19 May 21

WP2 Co-development & Co-selection

WP3 Co-implementation

Jan 2019: Brainstorming/Brainwalking

Jan 2019: Roundtable discussions

Feb 2019: Focus Groups measure development

Mar 2019: Selection process (voting) on measures



7 Partners





































Participation Action Plan

For Jerusalem-Baka (D2.3)

Version: 1.1 Date: 30.01.19

Author: Lukas Franta; Miri Reiss, Maya Tapiero









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1 Preliminary Information

The section Preliminary Information contains all relevant background information (social structure, legal frameworks, existing projects and activities in the neighbourhood) on the neighbourhood. Content for this section will be taken over from the Neighbourhood Dossiers, the SWOT Brochure and the CCER.

The Co-Creation Process in Baka was mainly a collection of CCF meetings, neighbourhood tours and brainstorming sessions, along with a pilot program for the Walking to School program.

The CCF met several times to brainstorm on ways to respond to the identified issues, from urban infrastructural problems to traffic and rush hour congestion challenges. As a result, the community agreed to categorize the solutions according to urban-physical interventions, and community-grassroots initiatives. Several projects such as upgrading seating areas along the Green Path with shared themes (thus creating visual connectivity along the Path) were chosen for development; the walking to school program was chosen as a behavioural, community--based project (i.e. without physical urban interventions).

Tours and workshops were also conducted as alternate approaches to brainstorming responses to the challenges in Baka, where both the CCF and the wider community were invited to participate.

As a result, a group of projects were chosen for the implementation phase, led by CCF members and involving members of the community at large.

The Co-Creation process was a successful endeavor, in that the projects are underway and we have partners from within the community and the municipality to advance them substantially. However, because of the familiarity and eagerness of Baka residents to see results on the ground, it has been difficult to keep the larger group engaged. Many are ready for implementation, and we have had to work hard at keeping the process transparent and relevant.

Baka's population is 13,000 inhabitants and compromises is a strongly diverse neighbourhood, with communities spanning: the religious and nonreligious; economically well to do and economically more marginal; native born and new immigrants; a European cultural orientation and a Middle Eastern cultural orientation; and the list goes on. Despite the different cultural orientations of the population, the community has a pluralistic ideology which fosters a shared sense of community identity, a heightened sense of environmental awareness, and a strong commitment to civic duty.

- Age composition (% of population in Baka):
 - o children (0-13 years old (y.o.)) = 16
 - o youth (14-18 y.o.): 7
 - o adults (18-60 y.o.): 49
 - o seniors (60+ y.o.): 26





2 Goals of Participation Process

This section outlines the goals of the participation process in the neighbourhood as defined by the DoA, the Neighbourhood Dossier, and the SWOT Dossier and describes the key issues in each neighbourhood from the co-identification and co-validation phase of SUNRISE (WP1) to be addresses in the participation process.

The goal of the Co-Creation process in Baka was to advance with the community from the phase of mapping and identifying needs (the Co-Identification phase) to formulating feasible and effective solutions in response to them.

The goals were:

- to provide the community with various forums in which to formulate projects for implementation (meetings, tours, individual discussions)
- to provide a forum in which the residents could choose the projects together, as a community
- to highlight and establish the principles on which these decisions were made
- to encourage and create partnerships between residents, organizations, municipal departments, schools and government agencies
- to make the budget process within SUNRISE transparent
- to ensure the community is aware of the timeline in which the municipality works (an that implementation won't happen right away)
- to decide on SUNRISE strategies and projects for the year of 2018 and 2019, and to plan it in phases
- to establish sub-committees of residents for each project, with a least one representative from the CCF on each committee, as a way to advance effectively and to keep the residents engaged and motivated.



3 Key Stakeholder

Section 3 gives an overview of the key stakeholder that are relevant for the participation process in SUNRISE as defined in the Neighbourhood Dossier and the SWOT Dossier.

Baka, Jerusalem features a strong, well organised community and a community organisation. These two stakeholders, in which most of the residents are organised in or affiliated through personal networks, is central to the co-creation project. Many of the core group members are from the dense community network.

As the co-identification and co-validation phase identified problems with safety on the walkways to schools, the local school is an important stakeholder and continues to be an important actor in the project. Parents and children have been actively involved and are a relevant stakeholder group.

One of the main goals of the co-creation process in Baka is to encourage and create partnerships between the local community, municipal departments and government agencies. These institutions thus are relevant to the process and included in the participation activities.

4 Level of Participation

This section outlines the level of participation. As SUNRISE's core feature is co-creation, this section will state as the desired level of participation "co-decision" (see D2.1 Handbook for Participation Methods and Tools).

In the SUNRISE project process, co-creation is at the core. Co-creation refers to cooperatively analyse, design, select and implement relevant mobility measures in the respective neighbourhoods, such as in Baka, Jerusalem. Thus, co-creation is based on participation of relevant stakeholder of the neighbourhood in the co-creation process of SUNRISE. In practice, the co-creation process in SUNRISE will present a mix of participation activities with differing, yet complimenting levels of participation: Information, Consultation, Co-decision. All methods and tools chosen strive to reach out to all stakeholder groups in the neighbourhood.





5 Participation Activities

Section 5 is the core section of the Participation Action Plan and should contain a comprehensive list of participation activities in SUNRISE. As some cities are well ahead with their participation process, this section contains 2 subchapters for planned (5.2) and implemented activities (5.1) in your neighbourhood.

In Jerusalem, a diverse set of participation activities have been implemented to day and are planned under the SUNRISE umbrella for the phases of co-identification and co-validation of problems and needs, of co-selection and co-development of measures, and the co-implementation phase. The following tables collect the implemented activities and the planned activities in Jerusalem. These activities have been developed based on an analysis of stakeholder in the neighbourhood and the overall goals of SUNRISE in Jerusalem. As SUNRISE is multi-annual planning process, the planned activities may be adapted to the further development of the overall co-creation process in the neighbourhood.

5.1 Implemented Participation Activities

Information for already implemented participation activities in SUNRISE will be obtained from the CCER.

The following participation activities have been implemented in Jerusalem until now under the umbrella of SUNRISE.





Internal & External Kick-off		
Target Audience	Community council, community planner; local residents, community organisations	
Objective	 Main goals: starting the SUNRISE process, both internally and externally publicity for the project gain support from the community in Baka recruit core group members 	
Material required	Info brochures, workshop kit	
Location/Venue	City administration offices, community centre Baka	
Organisational Responsibility	Jerusalem SUNRISE team	
Partner Organisations	City administration	



Pop-up Stand		
Target Audience	Residents in Baka, local businesses	
Objective	 Baka neighbourhood festival in October 2017; Sunrise had a stand for PR, flyers, sign-up sheets, and an interactive drawing board. Goals: To engage previously unaffiliated residents in community development from a variety of ages, backgrounds, and communities To invite the wider public to be aware and involved with Sunrise themes and activities To gage the issues and needs of the diverse local populations 	
Material required	Mobile stand, PR-material, interactive drawing board	
Location/Venue	Baka, neighbourhood festival	
Organisational Responsibility	Jerusalem SUNRISE team	
Partner Organisations	Community council (for logistics and permits)	



Focus Groups	
Target Audience	TPA from local school, senior citizens, teenagers, migrants
Objective	Focus groups were organized as a way to assess mobility issues with populations in Baka: the senior population who otherwise wouldn't fill it out online, the youth groups who we engaged through a walking tour and workshop, the Baka Urban Forum, the initial group of the CCF, and the new immigrant's forum.
	The goal was to assess Baka residents' mobility patterns from year to year.
Material required	PR-material, recording device, maps, pins, sticky notes
Location/Venue	Baka Community Centre, various locations
Organisational Responsibility	Jerusalem SUNRISE team
Partner Organisations	Baka Community Council



Core Group Meetings		
Target Audience	Members of the core group	
Objective	 Goals of the regular core group meetings were: To generate bottom-up processes throughout the SUNRISE process To ensure active involvement, transparency and partnership between the residents of Baka and the formal public sector agencies To create change from bottom-level up in Sustainable mobility The group of residents involved in SUNRISE planning and decision-making have come together as the CCF for the last 2 years. They met last year approximately every 6 weeks, and then split into sub-committees for each project. They have met under various formats: in committee meetings, in a workshop, in a walking tour, and as a budgetary meeting 	
Material required	PR-material, maps, pins, stickynotes	
Location/Venue	Baka Community Centre	
Organisational Responsibility	Jerusalem SUNRISE team	
Partner Organisations	City administration	



Thematic Walks		
Target Audience	Local residents, parents & students, core group members	
Objective	 2 types of walking tours: Walking to School Pilot: Serves as a pilot project to reduce congestion in the neighbourhood and provide safe and pleasant walking paths for kids during rush hour, to reduce air pollution, to contribute to the level of walkability in the neighbourhood. Conversation Bench: One of the interventions planned is to upgrade various points along the main walking path (Green Path), as seating areas and points of encounter between residents. The CCF took part in a walking tour in which various points were identified for intervention, and the youth wing of the CCF (4 teenagers from youth movements) submitted a proposal to the municipality's Placemaking tender for their idea, the Conversation Bench. 	
Material required	PR-material, walking guide leaflets, sticky notes, maps	
Location/Venue	Baka, main walkways to schools; main walkway through Baka	
Organisational Responsibility	Jerusalem SUNRISE team	
Partner Organisations	Local school, Baka Community Council	



5.2 Planned Participation Activities

Please add all participation activities that are planned in your neighbourhood for SUNRISE in this section. Each table should contain one type of activity. If an activity consists of a sequence of events (e.g. mobile stand at various locations at different times of the day), only one table is sufficient.

The following participation activities are planned in Jerusalem under SUNRISE for the finalisation of the Co-development & co-selection phase and the co-implementation phase. As a co-creation process has to cater for emergence and thus be flexible, the listed participation activities are subject to adaptations and changes.

CCF 2019 Budget Meeting	
Target Audience	The CCF
Objective & short description	Full participation of residents at the decision making and budgetary level, increased transparency of the process and budget, and reassessing and refocusing SUNRISE projects with the new year. This will take place through a CCF meeting and a vote on the budget and projects to be implemented in 2019
Material required	Presentation, moderation by the Baka team, post-it notes and pens for interactive voting
Location/Venue	Baka Community Council
Organisational Responsibility	SUNRISE Baka team
Partner Organisations	Environmental Department of the Jerusalem Muni.



Gad-Rivka Upgrade	
Target Audience	Residents neighbouring the Gad-Rivka courtyard
Objective	To improve the aesthetic and functioning of the courtyard as a form of tactical urbanism in Baka To foster a co-design process between the residents and designers This will be done by meetings between residents and designers who will together decide on the best approach with the available
	budget
Material required	sticky notes, pens printing for design schemes emails
Location/Venue	Community Council of Baka
Organisational Responsibility	SUNRISE Baka team
Partner Organisations	Environmental Department of the Jerusalem Muni., local designers



Walking to School Program	
Target Audience	Parents and schoolchildren during rush hour
Objective	To shift mobility habits from driving to walking to school, and to do so with the community We will be organizing for the month of March 2 days a week in which parents and students will be encouraged to walk to school (focused initiative to increase awareness) We will also be working with teachers to form a group of students from grades 5-6 who will learn about walkability in depth and deliver short presentations to fellow students and to the community at large (at the community council).
Material required	 Flyers Emails and whatsapp messages Stickers, balloons, fruits and water for walking days Coordination with community police Partnership with the schools Walking route brochure and map (produced by Jerusalem Master Plan Transportation office, PR department) Mini-curriculum for the group of students (with teachers)
Location/Venue	Efrata and Geulim schools on Gad street, Baka
Organisational Responsibility	SUNRISE Baka team with the teachers and parents board
Partner Organisations	Environmental Department of the Jerusalem Muni., Efrata and Geulim schools, Jerusalem Master Plan Transportation office (PR department), local police



Green Path Plan with HQ Architects	
Target Audience	Baka residents
Objective	To continue the planning process with the full participation of the Baka community
Material required	Flyers Emails and whatsapp messages Printing for maps at public workshops, pens and sticky notes
Location/Venue	Community Council of Baka
Organisational Responsibility	SUNRISE Baka team and HQ Architects
Partner Organisations	Environmental Department of the Jerusalem Muni., HQ Architects

The plans you lay out in this section will inform and structure the co-implementation process (WP3) that follows the co-development of solutions (WP2). Please consult D3.1 Co-implementation Guidelines (or, before March 2019, MS34 Draft Co-Implementation Guidelines for more details on the participation/ co-creation process during the co-implementation phase. This may be useful to consult as you plan your participation activities and develop your Neighbourhood Mobility Action Plan (NMAP), in order to ensure a common understanding of what co-implementation entails in SUNRISE.



6 Timeline for Participation Activities

Based on section 5, a timeline is developed providing a graphical overview of the participation activities of SUNRISE in your neighbourhood.

The planned participation activities in Jerusalem span over the remaining WP2-period and into WP3, the co-implementation phase. Some of the planned events consist of singular meetings, others are recurring activities with regular meeting frequencies depending on the progress of the process.

March 19 May 21

WP2 Co-development & Co-selection

WP3 Co-implementation

Jan/ Feb 2019: CCF Budget Meeting
Jan 2019: Grad-Rivka Upgrade Meetings

Mar 2019: Walking to School Thematic Walks

Feb 2019: Green Path Planning Workshops



7 Partners

































